

## Online Payments

### First: Important Instructions

- Cash transactions, bank transfers, or deposits shall not be accepted, as all kind of payments could only be done online.
- In case of using a credit/debit card, ensure that the card is issued from an Egyptian bank as transactions done by any card issued outside of Egypt shall not be processed.
- For e-mail services; an e-mail will be sent with the link to pay for the requested service, access the link, and follow the below steps.
- For services requested through our online portal (ex: issuing a new CDWS ID, test request, or issuing an equivalent certificate for foreign professionals), the payment options will be indicated on the portal directly after requesting the needed service.

### Second: The steps

1. When submitting a card or a test request, or using the payment link sent by e-mail you will access the payment page.
2. If you wish to pay using a credit/debit card, choose the (Pay by card) option, fill the information and complete the transaction ([Sample](#))
3. If you wish to pay through the Fawry services, choose the (Pay by Fawry) option, then click confirm. ([Sample](#))
4. A reference number for your transaction will appear, ensure to save it as you will use it to process the payment at the Fawry outlet ([Sample](#))

### Third: To view your billing history:

- Click on (Payments) on the left side of the page
- A history of all the previous transactions will be displayed with the status of each either (Paid) or (Pending)
- For pending transactions, you can choose the (Pay) option from the right side of the screen if you wish to complete the transaction ([Sample](#))



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